

Aussie Traveller reserves the right to request more information or images should what is provided not be sufficient to make an assessment for the Warranty claim.

The Product must be made available to Aussie Traveller or its authorised repair agent for inspection and testing. If such inspection and testing find no defect in the Product, the final retail customer must pay Aussie Traveller's usual costs of service work and testing.

The final retail customer must bear the cost of the transport of the Product to and from Aussie Traveller or the authorised repair agent, and all insurance of the Product.

Exclusions

This Warranty will not apply where:

- the Product has been repaired, altered or modified by someone other than Aussie Traveller, or without the written consent of Aussie Traveller or an authorised repair agent;
- the alleged defect in the Product is within acceptable industry tolerances and variances;
- Aussie Traveller cannot establish any fault in the Product after testing and inspection;
- the Product has been used other than for the purpose for which it was designed;
- the alleged defect in the Product has arisen due to the final retail customer's failure to properly use and maintain the Product in accordance with any of Aussie Traveller's instructions, recommendations and specifications (including applicable maintenance schedules);
- the alleged defect in the Product has arisen due to the final retail customer's request to customise the Product;
- the Product has been subject to abnormal conditions, including environment, temperature, high or excessive wind, water, fire, humidity, pressure, stress or similar;
- the alleged defect has arisen due to abuse, misuse, neglect or accident;
- unauthorised parts or accessories have been used on or in relation to the Product;
- the Product has been overloaded or involved in an accident;
- the alleged damage or defect has been caused by normal wear and tear;
- the alleged damage to fabric has been caused by storm, wind or rain, or stretching of fabric caused by water pooling on fabric;
- breakage or bending of hardware components has been caused by storm, wind or rain, or water pooling on fabric.

Replacement Warranty Item

If, under Warranty, a Product is replaced or repaired by Aussie Traveller or an Aussie Traveller agent, unless provided in writing to indicate otherwise, the replacement Product will carry the **remaining** Warranty terms and conditions, including length of time, of the original purchased Product.

Change of Mind

Aussie Traveller understands that at times, final retail customers may change their mind. Choose carefully as return and credit requests for items purchased by mistake or "change of mind" reasons may not be approved. Aussie Traveller will not accept Product returns under these circumstances unless by written approval by an authorized Aussie Traveller representative. If approved, an administration and restocking fee may apply.

Limitations

Aussie Traveller makes no express warranties or representations other than set out in this Warranty.

The repair or replacement of the Product or part of the Product is the absolute limit of Aussie Traveller's liability under this express Warranty.

Contact

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To receive a copy of the Aussie Traveller Warranty Terms & Conditions or information regarding specific Aussie Traveller products, please contact Aussie Traveller Head Office on (07) 3284 3284 or email enquiries@aussietraveller.com.au.



ANTI-FLAP KIT INSTALLATION MANUAL



Aussie Traveller recommends Anti-Flap Kit (AFK) installation is performed by an Aussie Traveller Approved Service Partner.

Step 1: Opening the Awning

Roll out the awning as normal but do not lock off knurled knobs on rafter ends. Reverse the ratchet lever and allow the awning to roll in and pull down in the pull straps until the awning rotation is halted by the ratchet.

Check that the pull strap tube channel is set in the horizontal position (Image 1). You may need to have a couple of attempts to locate the correct position.

Once located, pressure on the roller is required to be transferred from the pull straps location to the frameset location.

Tighten the knurled knob on the RH top rafter arm (Image 2). Move to the other end and pull down on the top of the frameset so the fabric is tight and then lock off the other knurled knob.

NOTE: This step is most important. If the awning is left in the roll out position when erected, wind can cause the roller to rotate out further which loosens the tension on the roof fabric and allows it to pool when it rains. This will occur even if the AFK is used. It is recommended an Aussie Traveller Curved Roof Rafter(s) are also fitted.

Leave the awning ratchet mechanism in **ROLL AWAY** mode. The top rafter arms along with the AFK's will prevent the awning from rolling in.

NOTE: The addition of the Aussie Traveller Curved Roof Rafters also assist in roll away prevention as well as ensuring the fabric retains its tension and aids rain water runoff.

Once the awning is erected and the pull strap tube channel track is in the horizontal position, the AFK can be fitted. This eliminates the possibility of a gutter forming in the fabric/roller join.



Image 1: Horizontal Position of Pull Strap Tube Channel



Image 2: Knurled Knob on Right Hand Rafter Arm

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Step 2: Preparation

Drill a 10mm (3/8") hole 20mm in from the fabric edge and 20mm down from the underside of the fabric on both ends of the roller tube (Image 3).

Fit the wall bracket at either end under the awning fabric.

The centre of the wall bracket should be 20mm down from the underside of the fabric (Image 4).

The edge of the slot in the bracket and the point of the curve finishes should be in line with the fabric edge.

NOTE: If the awning fabric has been mounted on the RV with double channel sail track, the wall bracket will be positioned on the bottom edge of the track under the fabric.

Step 3: Installation of the Anti-Flap Kit

Roll out awning as per awning instructions. At the open full open projection of the awning, position the roller tube to ensure the pull strap tube channel is positioned horizontally (Image 3). This will allow rain water to run off the fabric.

NOTE: It is our recommendation that the awning frameset leg remains attached to the bottom of the van.

Unpack the AFK from carton. Select the two (2) sections with hook ends which fit to the wall brackets on the caravan. These two (2) sections have the joiner piece fitted inside for transport and packing purposes. Remove the two (2) set screws, slide the joiner piece out, reverse the direction and refix in place using the original set screws.

Release the locking cam handles and ensure the top clamp section of the AFK is in the open position. Slide the two sections of the AFK together.

Fit the hook end clamps into the wall bracket fixed to side of van. Ensuring the top clamp handles of the AFK are in the open position, lift up the AFK until the AFK rests under the awning fabric. Extend the AFK out until the round spigot end fits into the hole in the roller. Ensure the AFK is fully extended and tighten the knurled knob. Repeat for side 2.

Hold the fabric in position on top of the AFK at the gap in middle of the two sections with one hand and tighten the locking cam handles with the other hand. Ensure the fabric is fully secured at the gap between the two sections of the AFK. Repeat for side 2.

The outside edges of the fabric should now be securely clamped with minimal deflection in the line of the fabric. The fabric should not be pulled down or lifted up at the points of entry and exit of the AFK – the fabric creates a smooth even line along the AFK at the RV wall and awning tube.

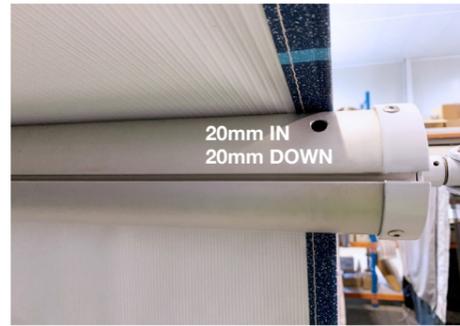


Image 3: Drill Hole Position



Image 4: Wall Bracket Positions



Image 5: Hook End Clamps



Image 6: AFK Slide Sections

Aussie Traveller Warranty Statement

Aussie Traveller Pty Ltd ACN 642 775 460 (**Aussie Traveller**) offers the following warranty in relation to the products it supplies directly or through an authorised manufacturer, dealer or approved service repair agent (**Product**).

Australian Consumer Law

The benefits of this warranty are in addition to any rights and remedies imposed by Australian State and Federal legislation that cannot be excluded. Nothing in this warranty is to be interpreted as excluding, restricting or modifying any State or Federal legislation applicable to the supply of goods and services which cannot be excluded, restricted or modified.

If you are a consumer as defined in the Australian Consumer Law: *Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.*

Warranty

Aussie Traveller warrants that, subject to the exclusions and limitations below, all parts of the manufacture and assembly of the Product will be free from defects in materials and workmanship (**Warranty**) for a period of 12 months from the date of purchase as follows:

1. This Warranty is activated at the time of purchase by the final retail customer (being the owner of the Product).
2. In the event the Product is purchased by a manufacturer, dealer or approved service repair agent, this Warranty will commence at the time the final retail customer makes payment for the Product to the wholesale purchaser.
3. If the Product is purchased directly from Aussie Traveller for use by final retail customer and not to be on sold in any way, the Warranty will commence at the time of the original purchase.

Warranty Period

This Warranty cannot be assigned or transferred to a subsequent owner of the Product.

The purchaser or final retail customer should inspect the Product immediately when received or at vehicle handover, to ensure that it appears free from any damage or defect, and matches the description provided.

If after accepting the Product, a defect appears in the manufacture or assembly of the Product before the end of the Warranty Period and Aussie Traveller finds the Product to be defective in materials or workmanship, Aussie Traveller will, in its sole discretion, either:

- a. replace, repair or refund the Product or the defective part of the Product free of charge; or
- b. cause the Product or the defective part of the Product to be replaced or repaired by a qualified repairer free of charge.

In arranging Warranty inspection, service and repair, Aussie Traveller will seek to provide the details of an approved service agent within your geographic area. Should one not be available, or if the Product is in use in travel, Aussie Traveller reserves the right to seek to arrange a repair or replacement at the next available location on the route of travel.

Aussie Traveller reserves the right to replace defective parts of the Product with parts and components of similar quality, grade and composition where an identical part or component is not available.

Products presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the Product.

Aussie Traveller Awning Products

This Warranty covers specified defects in materials or workmanship for Awning Products as follows:

1. The vinyl fabric is warranted against:
 - a. holes caused by mildew (mildew will form on dust and dirt and stain fabric if fabric is not kept clean).
 - b. excessive cracking, peeling, hardening or loss of strength while used under normal conditions.
 - c. excessive fading (a slight colour change may occur due to ultraviolet rays).
2. All hardware components including the roller are warranted not to bend or break under normal use (excluding high winds, water pooling and accidents).

Making a Warranty Claim

If a defect covered by this Warranty appears, the Customer must first contact Aussie Traveller within 7 days of first becoming aware of the defect. Aussie Traveller will assist the Customer to rectify and resolve any Product issue that may arise.

When making a claim under this Warranty, Aussie Traveller requires that the following information be provided before any further action will be taken.

1. Original Invoice (Document or Number);
2. Make and model of the Product;
3. Make and model of the vehicle (if Product fitted);
4. Vehicle build date (if Product fitted);
5. Vehicle chassis number;
6. Description of damage and/or repair required;
7. Photos of the damage and/or repair; and
8. Appropriate documentation (such as historical and maintenance records).

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